

STATEMENT OF IMPARTIALITY

The Federal Board of Assessment (FBA) places the utmost importance on the integrity, impartiality and potential conflicts of interests in carrying out its management systems certification.

FBA has identified and risk assessed all relationships which may result in a conflict of interest or pose a threat to impartiality.

Management conduct an annual risk assessment on impartiality and conflict of interest, which is reviewed by the impartiality committee. This is an independent committee made up of members representing our key interests.

Conflict of interest and objectivity is addressed further through annual training sessions and contractually binding agreements to ensure that all activities undertaken throughout the certification process are conducted in an independent and impartial manner.

FBA aim to inspire confidence in its management certification to its clients and the public at large by:

- Being impartial
- Employing competent personnel
- Being responsive to complaints
- Being open
- Providing access to relevant information gathered
- Fairness
- Transparency of processes
- Maintaining confidentiality
- Having an anti-bribery policy
- Representatives of the Impartiality Committee carry out impartiality audits annually.

